

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2024/969

Jabalpur, Dated: 10.07.2024

Sub:- Clarifications / reply of pre-bid meeting dated: 12th June, 2024 regarding the “Supply, Installation, Commissioning and Maintenance of Monochrome Ink tank printers under buyback & without buyback of dot matrix printers at High Court and District Courts in the State of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2024/820, dated: 30.05.2024.

Ref:- Pre-Bid Meeting dated: 12th June, 2024.

Reply / clarification to the pre-bid queries

On the basis of queries submitted by the bidders, the detailed reply /clarifications are prepared and the same is enumerated as per details given below for all prospective bidders:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
1. M/s BK Network Services Pvt. Ltd.				
1	“Specifications – A” Monochrome Ink Tank Printer	Nozzle Configuration - 400 x 2 nozzles Black	704 (Black), 588 (Tri-color) - To be Changed	No change.
2		Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)	Black (best): Up to 1200 x 1200 rendered dpi; Color (best): Up to 4800 x 1200 optimized dpi color when printing from a computer and 1200 input dpi-To be Changed	No change.
3		Minimum Ink Droplet Volume - 2.8 pl or better	Request to remove	No change. The vendor can quote

				better and higher side.
4		Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm	23 PPM Mono and 22 Color - To be Changed	No change.
5		ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm	15 PPM Mono and 9ppm Color Duplex - To be Changed	No change.
6		First Page Out Time (Black) - Approx. 8 sec	Black (A4, ready): As fast as 14 sec; Color (A4, ready): As fast as 16 sec - To be Changed	No change.
7		Number of Paper Trays - 2	1 - To be Changed	No change.
8		Paper Hold Capacity Input Capacity - Front Tray: 250 Sheets-A4 / Letter Plain Paper (80 g/m2); 10- sheets Envelope; Rear slot: 1 sheet-A4 paper	Front Tray: 250 Sheets-A4 / Letter Plain Paper (80 g/m2); 10 - sheets Envelope - To be Changed	No change.
9		Interface USB - Hi-speed USB 3.0	USB 2.0 - To be Changed	No change.
10		Network Management Protocols - SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol	SNMP, HTTP, DHCP - To be Changed	No change.
11			Request to include duty cycle 5000 pages.	No change.
2. M/s Kairee Systems Private Limited				
1	Section – VII 7. TECHNICAL SPECIFICATIONS:- Page No. - 35 & 36	Printing Technology - Heat Free Technology OR better	Request you kindly change it as Thermal Inkjet / Canon Bubble Jet Technology.	Yes changed to both.
2		Nozzle Configuration - 400 x 2 nozzles Black	Request you kindly change it as Black: 640 nozzles.	The vendor can quote higher side.
3		Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)	Request you kindly change it as 600x1200 dpi	The vendor can quote higher side.
4		Minimum Ink Droplet Volume - 2.8 pl or better	Now a day Picoliter is not the standard criteria of printer technical specification. Request you kindly remove this parameter.	The vendor can quote higher side or better technology.
5		Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm	Request you kindly change it as upto 18.0 ppm	No Change.

6		ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm	Request you kindly change it as Simplex: 13.0 ipm, Duplex: 4.0 ipm.	No Change.
7		First Page Out Time (Black) - Approx. 8 sec	Request you kindly change it as 9.0 seconds for black	Yes changed.
8		Output Capacity - Up to 100 sheets	Request you kindly change it as 50 sheets	No change.
9	ANNEXURE -A LIST OF LOCATIONS - I Page No. - 47	Ink Tank Printers under buyback of Old dot matrix Printers of Make Epson, Model: LQ-590 for the High Court, District and Tehsil Courts & Family Courts	From where the Successful bidder has to collect the buyback of the old dot matrix Printers of Make Epson. We request the High Court to provide all the old printers at Jabalpur.	The vendor has to collect the printer from District Courts and Tehsil Courts.
10	Form PQ-1 Techno-commercial Bid Pont no -5 Financial Years Income Tax Return Page no. 39	Financial Years Income Tax Return (2021-2022, 2022-2023 and 2023-2024).	Financial Years Income Tax Return (2020-2021, 2021-2022 and 2022-2023). Reasoning - Tax audit of FY 2023-24 is in process. The last date for submission of IT Return is 30th Sep 2024.	Yes accepted The provisional Financial Year 2023-2024 may be submitted along with 2020-2021, 2021-2022 & 2022-2023.
11	Form PQ-2 BIDDER'S ANNUAL TURNOVER - CA Certificate Page no. 40	ANNUAL TURNOVER Amount for FY 2021-2022, FY 2022-2023, FY 2023-2024	ANNUAL TURNOVER Amount for FY 2020-2021, FY 2021-2022, FY 2022-2023. Reasoning - Tax audit of FY 2023-24 is in process. The last date for submission of IT Return is 30th Sep 2024.	Yes changed. The provisional turnover of 2023-2024 to be submitted.
3. M/s Canon India Pvt. Limited				
1	Section 7/page 35/ Point 1	Printing technology/heat free or better	Since we have printing technology called Bubble jet, however mentioned technology is also a ink based so it can also be added in the Printing technology.	Yes changed to both.
2	Section 7/page 35/ Point 2	Nozzle Black/ 400*2 nozzle black	Requested to change Min 600 Nozzle since we have 640 nozzles in Black.	The vendor can quote higher side.
3	Section 7/page 35/ Point 4	Maximum Resolution 1200*1200 DPI	Requested to change it by 600*1200 DPI.	The vendor can quote higher side.
4	Section 7/page 35/ Point 5	Minimum Ink Droplet Volume/2.8PL Or Better	Requested to remove PL (Pico litre) Requirement, since it is not a standard category or significant	The vendor can quote higher side.

			specification to be mentioned, so kindly remove this from specification.	
5	Section 7/page 35/ Point 6	Print Speed Draft/ up to 35PPM	Requested to change up to 18PPM or higher, since this speed is standard for document printing.	No Change.
6	Section 7/page 35/ Point 7	ISO 24734,A4/Simplex: up to 20ipm, Duplex: 9.0 ipm	Requested to change Simplex 13.0 ipm and Duplex 4.0 ipm since this speed is standard for document printing.	No Change.
7	Section 7/page 35/ Point 8	First Page out Time (Black)/ Approx. 8 Sec.	Requested to change it up to 9 Sec.	Yes changed.
8	Section 7/page 36/ Point 14	Output Capacity/ up to 100 sheets	Requested to change it up to 50 Sheets.	No change.
4. M/s HP India Sales Pvt. Ltd.				
1		Printing Technology - Heat Free Technology OR better	Laser - Better Longevity of the Print and print Quality. Print life is better than laser	No change.
2		Nozzle Configuration - 400 x 2 nozzles Black	NA – Please Remove	No change.
3		Print Direction - Bi-directional printing	Roller based - Wear and tear are low	No change.
4		Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)	600 x 600 – Please Consider	No change.
5		Minimum Ink Droplet Volume - 2.8 pl or better	NA – Request to remove	No change. The vendor can quote better and higher side.
6		Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm	22 - Laser ISO speed is better than Ink tank.	No change.
7		ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm		No change.
8		First Page Out Time (Black) - Approx. 8 sec	Laser FPOT compensate with print speed	-
9		Operating System - Windows and Linux (Ubuntu) Operating System	YES	-
10		Automatic 2-sided printing	YES	-
11		Paper Handling Paper Feed Method - Friction feed or equivalent	YES	-

		Method		
12		Number of Paper Trays – 2	1	-
13		Paper Hold Capacity Input Capacity - Front Tray: 250 Sheets-A4 / Letter Plain Paper (80 g/m2); 10- sheets Envelope; Rear slot: 1 sheet-A4 paper	250 sheet	-
14		Output Capacity - Up to 100 sheets	OK	-
15		Paper Size – Legal, Letter, A4	Legal, Letter, A4 - OK	-
16		Interface USB - Hi-speed USB 2.0 or better	Hi-speed USB 3.0 - OK	-
17		Network - Ethernet, WiFi IEEE 802.11b/g/n	OK	Yes
18		Network Protocol - TCP/IPv6	OK	Yes
19		Network Management Protocols - SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol	NA – Request to remove	Yes

5. M/s VSN International Pvt. Ltd.

1	Section – VII 7. TECHNICAL SPECIFICATIONS:- Page no. 35	7.TECHNICAL SPECIFICATIONS:-	Justification:- The current specifications of Printers are specific to only one OEM and restrict other eligible OEM's to participate in the bid. We would request to kindly generalize the specifications of Printer. This will allow other eligible OEM's to participate in the bid.	The vendor can quote better or higher specification or printers with better technology.
2	Section – VII 7. TECHNICAL SPECIFICATIONS:- Page no. 35	Supply, Installation, Commissioning and Maintenance of Monochrome Ink tank printers under buyback & without buyback of dot matrix printers at High Court and District Courts in the State of Madhya Pradesh	Justification:- Sir, You have mentioned Monochrome Ink tank printers whereas Ink tank technology has evolved and there are Monochrome Laser Tank Printers also, which deliver the same cost of printing as ink tanks and are more robust, fast and reliable as compared to Ink Nozzle. Also Laser Tanks do not have issues of Nozzle/Ink Drying, Duplex Printing	The vendor can quote better or higher specification or printers with better technology.

			(Upside down), Linux support and Head warranty limitation. We would request you please change to "Supply, Installation, Commissioning and Maintenance of Monochrome Ink tank/ Laser Tank Printers under buyback & without buyback of dot matrix printers at High Court and District Courts in the State of Madhya Pradesh."	
3	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 1, Page no. 35	Printing Technology: Heat Free Technology OR better	Justification:- As per the clause Heat Free Technology is a proprietary term used by one OEM only. We would request to allow laser printing technology as it is more fast, durable & cost effective. We would request to amend the clause to "Printing Technology: Heat Free Technology/ Laser Tank."	No change.
4	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 2, Page no. 35	Nozzle Configuration: 400 x 2 nozzles Black	Justification:- As explained earlier This is proprietary specification to one OEM only, we requesting you to allow Ink Tank/ Laser Tank Printers. Hence, the Nozzle configuration is not applied. We would request to amend the clause to "Nozzle Configuration 400 x 2 nozzles Black / Laser Tank Technology."	The vendor can quote higher side.
5	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 4, Page no. 35	Maximum Resolution: 1200 x 1200 dpi (with variable - sized droplet technology)	We would request to amend the clause to "Maximum Resolution: 600 x 600 dpi or higher."	The vendor can quote higher side.
6	Section – VII 7.	Minimum Ink Droplet Volume: 2.8 pl or better	Justification:- As per the clause this is a	No change. The vendor can quote

	TECHNICAL SPECIFICATIONS:-, S.No. 5, Page no. 35		proprietary specification used by one OEM only. And if you are allowing Laser Tank Printers We would request to kindly remove this clause. Since, there are no Ink droplets in Laser Tanks.	better and higher side.
7	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 6, Page no. 35	Print Speed Draft Text Memo, A4 (Black): Up to 35 ppm	Justification:- Sir, Print draft is not standard of print speed specification. There is only one standard which determines the speed of the printer i.e. ISO 24734/ISO 19752 also, this is used only by one OEM. We would request to amend the clause to "Print Speed Draft Text Memo, A4 (Black): Up to 22 ppm or higher/ Not applicable in Laser Tank."	Yes changed. Print Speed Draft Text Memo, A4 (Black) up to 35 ppm or higher.
8	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 7, Page no. 35	ISO 24734, A4 (Black): Simplex: Up to 20 ipm, Duplex: 9.0 ipm	We would request to amend the clause to "ISO 24734/ISO 19752, A4 (Black): Simplex: Up to 20 ipm, Duplex: 9.0 ipm/ 20 ppm or higher."	Yes changed.
9	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 12, Page no. 36	Number of Paper Trays: 2	Kindly clarify number paper trays includes One Input and One Output tray.	No change.
10	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 19, Page no. 36	Network Management Protocols: SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol	Justification:- This protocols are not applicable on Laser Tank Printer. Laser tank comes with protocols "TCP/IP: IPv4; IPv6; LPD; SLP; Bonjour; WS-Discovery; BOOTP/DHCP/AutoIP; SNMP v 1/2/3;HTTP/HTTPS; UDP; IPP" We would request to	No change. The vendor can quote better specification protocol.

			amend the clause to "Network Management Protocols: (SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol) / (TCP/IP: IPv4; IPv6; LPD; SLP; Bonjour; WS-Discovery; BOOTP/DHCP/AutoIP; SNMP 1/2/3; HTTP/HTTPS; UDP; IPP)"	
11	Section – VII 7. TECHNICAL SPECIFICATIONS:-, S.No. 20, Page no. 36	Print Yield: Each bundled ink bottle should give minimum 5000 pages as yield (Same has to be mentioned in OEM MAF)	As per the clause we would request to kindly amend the clause to "Print Yield: Each bundled ink bottle/ Laser tank should give minimum 5000 pages or higher as yield (Same has to be mentioned in OEM MAF)."	No change.

Note:-

1. The delivery and installation time is maximum 90 days to complete the project from date of **Letter of Acceptance**.
2. The specifications mentioned in the tender document are minimum and vendor can quote higher side /better specifications.
3. The printers are to be supplied with 03 years onsite warranty and support including the warranty on print head (03 years).
4. The above clarifications are for all the prospective bidders for their tender reference and necessary action.
5. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-procurement portal www.mptenders.gov.in.
6. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.

7. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
8. The decision of the High Court of Madhya Pradesh in selection/finalization of firm/vendor shall be final and no objection in this regard shall be entertained.

Sd/-
REGISTRAR GENERAL